

As of March 26, 2020

Dear Southeast Students,

The campus isn't the same without you. I know this isn't the spring semester you imagined, and the situation may be creating challenges for you and your family as you adjust to these rapid changes. I have greatly appreciated your patience as we have worked through the process of moving courses to online/remote learning, supported our students who are moving out of the residence halls, and transitioned most of our employees to telework.

Now that these transitions are underway, we are in a better position to address the issue of adjusting fees for parking decal expenses as well as room and board fees for students who have contracted for university housing. The fee adjustments listed here are based on an effective date of March 23, 2020 through the end of the housing contract period/end of semester.

- Students who move out of their university residence hall room by March 31 will receive a credit of 45% of their Spring 2020 fees for housing and meal plans.
- Students will receive a credit of 45% of the Spring 2020 parking decal, unless they are continuing to live on campus.
- Redbucks balances can be used in the next academic year. For graduating students seeking a refund of this balance, the process is included in the Residence Life FAQ: <https://semo.edu/sealerts/covid19/faq.html>.

Fee adjustments will be calculated based on your residence hall assignment, meal plan and parking decal selections. The University will review your account and consider the specific grants and/or scholarships that may have applied to these fees as adjustments are made. Whether this adjustment creates a refund or not will be dependent on each student's financial aid and current amount due for Spring 2020.

If you are unable to move out by March 31, you must make arrangements with Residence Life prior to March 31 to receive an adjustment to residence hall and meal plan fees. This process is noted in the Residence Life FAQ: <https://semo.edu/sealerts/covid19/faq.html>

The University anticipates applying credits to student accounts on April 3 and issuing any refund resulting from a credit balance to eligible students on April 10.

For more information, review the frequently asked questions at semo.edu/Covid19/: <https://semo.edu/sealerts/covid19/>. I wish you the very best as you work to complete the spring semester and I hope to see you again very soon!

Carlos Vargas
President